

Privacy Policy

Privacy Policy for SBH Group Services Ltd

Effective Date: 10 May 2026

SBH Group Services Ltd ("we", "us", or "our") is committed to protecting and respecting your privacy.

This Privacy Policy explains how we collect, use, and protect any personal information you provide when using our website or contacting us regarding our services.

1. Who We Are

SBH Group Services Ltd
Surrey, Berkshire & Hampshire, United Kingdom

Email: info@sbhgroupservices.co.uk

Phone: 07516 720547

Website: www.sbhgroupservices.co.uk

2. What Information We Collect

We may collect and process the following information:

- Name
 - Email address
 - Phone number
 - Property address
 - Details about your enquiry or project
 - Any information submitted through our contact forms
 - Website usage data through cookies and analytics tools
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3. How We Use Your Information

We use your information to:

- Respond to enquiries
- Provide quotations and services
- Communicate regarding projects or appointments
- Improve our website and services
- Maintain business records
- Meet legal or regulatory obligations

We only collect information that is necessary for legitimate business purposes.

4. How We Store and Protect Your Information

We take reasonable steps to protect your personal information from unauthorised access, loss, misuse, or disclosure.

Your information is stored securely and only accessible to individuals or trusted contractors involved in delivering our services.

We retain personal data only for as long as reasonably necessary for business, legal, or tax purposes.

5. Sharing Your Information

We do not sell or rent your personal information to third parties.

We may share information with trusted tradespeople, suppliers, or subcontractors where necessary to provide quotations or complete agreed works.

We may also share information where required by law or legal obligation.

6. Cookies and Website Analytics

Our website may use cookies and analytics tools (such as Google Analytics) to help improve website performance and user experience.

Cookies are small files stored on your device that help us understand website traffic and usage patterns.

You can choose to disable cookies through your browser settings.

7. Your Rights

Under UK data protection law, you have the right to:

- Request access to your personal data
- Request correction of inaccurate information
- Request deletion of your personal data where appropriate
- Object to certain uses of your information
- Withdraw consent where applicable

To make any request regarding your personal data, please contact us using the details above.

8. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of those external websites.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page.

10. Contact Us

If you have any questions regarding this Privacy Policy or how your data is handled, please contact us through the details within this document.
